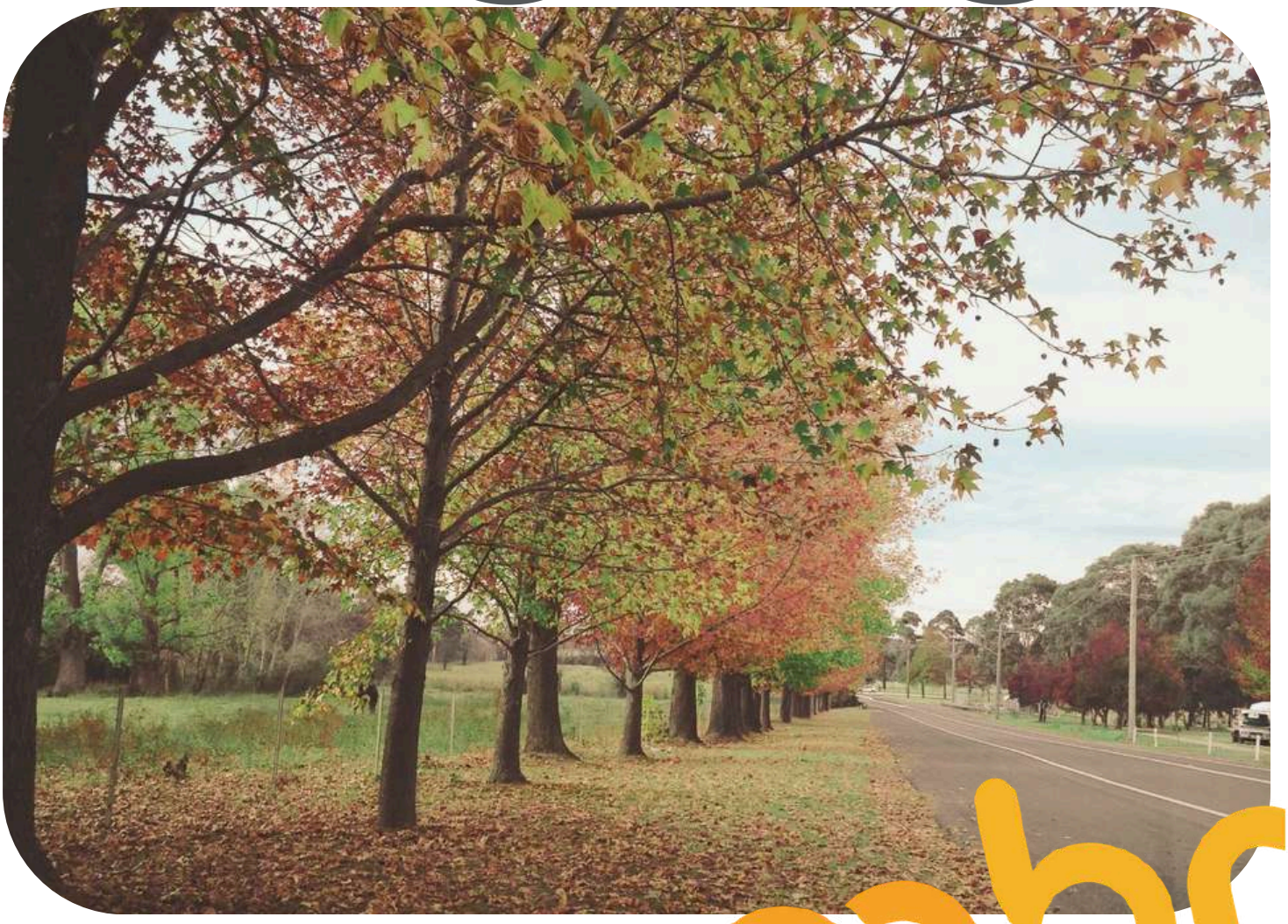
BIG YELLOW umbrella

Connecting Community. Everyone. Everywhere.

ANNUAL REPORT

2025 2026



Driving Change

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Strong Foundations, **Greater Impact**



Acknowledgement

Big Yellow Umbrella acknowledge the Traditional Custodians of the lands where we work and live. We celebrate the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW. We pay our respects to Elders past, present and emerging and acknowledge the Aboriginal and Torres Strait Islander people that contributed to sharing their culture and wisdom which has guided our work.

Strong Together,
Making a Difference































Chairperson Report

The 2025-2026 financial year has been a year of both challenge and achievement for Big Yellow Umbrella (BYU). As the needs of our community continue to evolve, we have remained steadfast in our mission to create strong and connected communities where people of all ages and backgrounds are empowered to actively participate, reduce social isolation, and improve their overall quality of life.

Throughout the year, Big Yellow Umbrella has demonstrated resilience, adaptability, and growth despite ongoing economic pressures. One of the organisation's greatest strengths is its ability to respond to the ever-changing needs of the communities we serve, continually adapting our services and programs to ensure they remain relevant, accessible, and impactful.

It is a privilege to witness the impact of our work every day, particularly through the dedication of our people. My sincere gratitude goes to our CEO, Kim Landouw, whose steady leadership, vision and commitment continue to guide the organisation through growth, change and opportunity. I also extend my heartfelt thanks to our employees, volunteers, students and consultants who consistently demonstrate professionalism, compassion and an unwavering commitment to both the organisation and the people we support.

I would also like to acknowledge my fellow Board members for their tireless dedication and governance oversight. Their collective expertise, strategic insight and commitment ensure that Big Yellow Umbrella continues to operate with integrity, accountability and a clear focus on long-term sustainability.

A significant milestone this year was the launch of our 2025-2028 Strategic Plan. This plan provides a clear roadmap for the future, strengthening our services, deepening our impact, and ensuring the long-term sustainability of our organisation.

We were also proud to launch our new logo, branding and website, reflecting the growth and evolution of Big Yellow Umbrella. In addition, we successfully secured a further five years of core funding from the Department of Communities and Justice (DCJ), providing a strong foundation for the continuation and expansion of our services.

Our partnership projects with Transport for NSW have continued to grow, extending our reach and challenging us in positive and meaningful ways. These opportunities have enabled us to broaden our impact across the communities we serve while strengthening our organisational capability and capacity.

We are deeply grateful for the support of our partners and stakeholders, including Camden Council and the many organisations we work alongside. While it is impossible to recognise every partnership in this report, each contributes meaningfully to the positive outcomes we achieve across our communities. Through collaboration, trust, and a shared commitment to making a difference, we are able to accomplish far more together than any one organisation could alone.

Our mission remains clear and our commitment unwavering. As Chairperson, it is both humbling and inspiring to witness the continued growth of the organisation, not only in the number of children, families and individuals we serve, but also in the depth of care, skill and compassion that underpin everything we do.

I am proud of what we have achieved together and confident that our future will continue to build upon the strong foundations we have established.

On behalf of the Board, thank you to everyone who contributes to this important work. Together, we are creating lasting change and shaping futures filled with hope, opportunity and optimism for the children, families and individuals we serve.



William McCormack

Chairperson

Big Yellow Umbrella Incorporated


















Women's
DAY GALA
camden
council
Politech
Baba's

Chief Executive Officer Report

One of the most significant achievements for Big Yellow Umbrella during 2025–26 has been the continued expansion of our geographic reach and the strengthening of our presence across the Macarthur region and broader Western Sydney.

While our roots remain firmly connected to the communities of Campbelltown, Camden and Wollondilly, our strategic growth has enabled Big Yellow Umbrella to increasingly work across Western Sydney and beyond. This expansion has been driven by a clear understanding that community need does not stop at LGA boundaries. People move between communities for work, education, housing, family, transport and support, and our services and partnerships need to reflect that reality.

Our growth has been intentional – creating opportunities to take our community development approach, partnerships and service expertise into new locations while continuing to maintain strong local connections.

Across Camden, Campbelltown and Wollondilly, Big Yellow Umbrella has strengthened its role as a connector of people, services and opportunities. Our work with children and families, young people, women, people experiencing financial hardship, and people requiring crisis or community support has enabled us to respond to different needs while creating pathways between services.

Our growing presence across Western Sydney has further expanded these opportunities. Through our Transport for NSW partnership, community engagement activities, Opal Card brokerage and education, bus driver recruitment initiatives and relationships with schools, employers and community organisations, Big Yellow Umbrella has been able to reach communities well beyond our traditional service footprint.

This strategic growth has delivered meaningful outcomes.

It has enabled more people to access practical support closer to where they live, study and work, while creating stronger pathways into other services and opportunities. It has increased our ability to identify emerging community needs, respond collaboratively and connect people with organisations that can provide more specialised support.

This growth would not have been possible without the hard work, dedication and commitment of the Big Yellow Umbrella team. Behind every program, partnership, community event and individual outcome is a team of people who care deeply about the communities we serve.

I am incredibly proud of the unwavering passion, professionalism and willingness of our staff to adapt, innovate and embrace new opportunities. Their commitment to building relationships, responding to emerging needs and going above and beyond to support individuals, families, children and young people is at the heart of our success.

Our team has continued to demonstrate that meaningful community impact comes from people who are willing to listen, collaborate and genuinely invest in the communities around them. The growth of Big Yellow Umbrella is a direct reflection of the strength, resilience and dedication of our people.

I would like to sincerely thank every member of the Big Yellow Umbrella team for the contribution they have made throughout 2025–26. Our achievements this year belong to all of you.

Our community programs have also demonstrated that the most meaningful outcomes are often achieved through connection rather than through a single service. A family may initially engage through a playgroup or Baby La La and subsequently connect with parenting support, food assistance or another community service. A young person may first engage through a youth activity and then develop a relationship with a worker that provides a pathway to case management, education or employment support. A person seeking food assistance through Hamper House may also be connected to broader support when additional needs are identified.

The expansion of our Transport for NSW work is a strong example of this approach. What began as community engagement and Opal Card distribution has developed into a broader partnership incorporating transport education, community activations and employment pathways through bus driver recruitment. This has allowed BYU to contribute not only to community access and transport awareness, but also to workforce participation and employment outcomes.

Similarly, our food security work has evolved beyond the provision of emergency food. Through Hamper House, food rescue partnerships, community appeals and relationships with referral organisations, we have created opportunities to support people experiencing homelessness & cost-of-living pressures while also identifying and responding to broader social needs.

Our children, family and youth programs have provided another important pathway for connection. Across our programs, the focus has remained on creating safe, welcoming and accessible environments where people can build relationships, develop confidence, learn new skills and access additional support when required.

The strength of this strategic growth is that Big Yellow Umbrella is no longer defined by a single program, location or funding stream. We have developed the capacity to respond to emerging needs, build partnerships around those needs and create new opportunities for community participation.

Importantly, growth has not meant moving away from our local identity. It has enabled us to take the values that have shaped Big Yellow Umbrella for decades – inclusion, collaboration, innovation and responsiveness – into new communities and new partnerships.

As we look to the future, our geographic growth provides a strong platform for continued development across Macarthur and Western Sydney, including Camden, Campbelltown, Wollondilly and emerging communities further across the region.

Our ambition is not simply to have a larger footprint. It is to have a greater impact – reaching people who may otherwise experience isolation or barriers to support, strengthening connections between services, creating opportunities for participation and ensuring communities have access to the resources and relationships they need to thrive.

This is the practical meaning of our purpose:

Connecting Community. Everyone. Everywhere.



Kim Landouw

Chief Executive Officer






nnected and
? Any Day
'are you OK?'
Yes,
I'm fine.
But your gut
says they're not:
"It's just that you don't seem to
be your usual self lately."
"I'm always here if you
want to chat."
"Is there someone else you'd
rather talk to?"
open mind
nd offer support
help?"
seeing your doctor?"
the pressure off?"
check in
next week."
Ask
RU ANY DAY





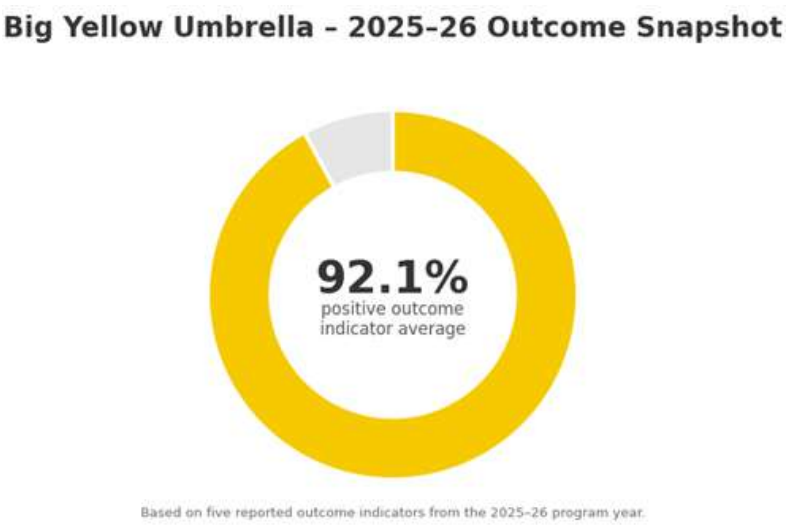


Understanding Need, Shaping our Response

Narellan Hub – Anchor Tenant Model

During 2025–26, Big Yellow Umbrella (BYU), in partnership with Camden Council, SSI and headspace, progressed a collaborative service delivery model to establish the Narellan Hub as a central community space for local residents. The Hub brings together key community, social and wellbeing services under an anchor tenancy model, creating a shared environment where organisations can work collaboratively, strengthen referral pathways and improve access to support.
Rather than services operating in isolation, the model enables partners to share knowledge, resources, community connections and local intelligence, ensuring people can access multiple forms of support through a single, welcoming community location. The Narellan Hub will provide a strong foundation for food security, case management, homelessness and domestic and family violence support, mental health referrals, community development, events and community connection, while creating opportunities for additional services and organisations to join the network.

This partnership reflects BYU's commitment to **Connecting Community. Everyone. Everywhere** and demonstrates the value of collaboration in building a more connected, accessible and responsive service system across the Camden community.



- 90.4%- reduced isolation/increased connection
- 100%-job ready skills
- 92%- improved mental and physical wellbeing
- 70%-increased confidence / self-esteme
- 97% - increased engagement with services/advocacy



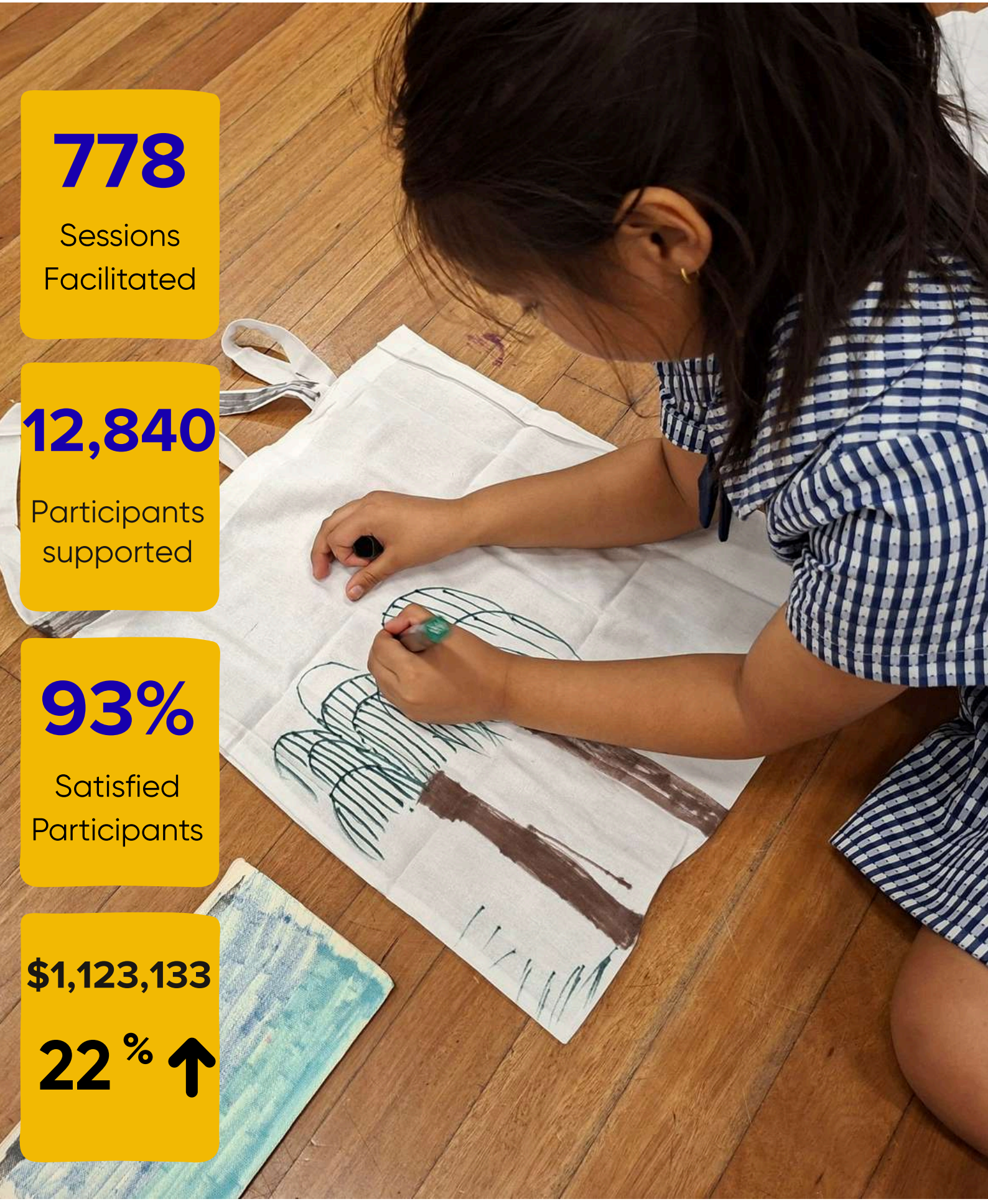

McVities
FRAGILE HANDLE WITH CARE
SELECTIONS


LOCAL MATTERS
OUR COMMUNITY, YOUR CAUSES






TWININGS
Cruskits
VOLUNTEER



778

Sessions Facilitated

12,840

Participants supported

93%

Satisfied Participants

$1,123,133

22 % ↑

I love being greeted every playgroup with smiles and a warm welcome, from all staff.
The different activities that the kids get to enjoy, the ability for my child to play freely.
- Francis

Thanks to Sharon I was able to get a hamper this week and for the next few weeks which will be very helpful given my current circumstances and trying to find my feet.
The have also assisted me by organising a meeting with a financial counsellor
- Liam

I've loved the knowledge and skills that "dad school" has been able to give me in such a short space of time. I feel its already positively impacting everyday life, and is helping me build a better connection with my kids
- Christopher

Thank you so much for organising such a wonderful session!
The children just love coming along and are always asking when the next day is.
- Navjot - Build and Belong

The variety of activities that support my child's development and social skills is amazing.
Its free and local. The staff and students are welcoming and approachable.
- Veronica

I had a great experience with Big Yellow Umbrella throughout the hiring process for Transport Systems. Their team was extremely helpful, professional, and supportive from start to finish. They provided clear communication, kept me informed at every stage, and made the whole recruitment process smooth and straightforward. I really appreciated their assistance, guidance, and genuine willingness to help. I would definitely recommend Big Yellow Umbrella to anyone looking for professional and reliable recruitment support.
Thank you to the team for all your help!
- Shan

The Baby La La program was fantasitc. Very interactive and so much fun!
Thanks heaps for such a great program!
:) - Narelle

The best baby program we've participated in.
Everyone contributed to making it a wonderful experience
- Vanessa

Sharon is an excellent facilitator, I feel confident to talk with her about issues with my child. She always listens and always have great suggetions to deal with. She created a supportive space to reflect on parenting styles. I have practical tools after this training which I can use with my child.
- Tamara

Meeting Needs, Creating Connection



Throughout 2025–2026, Big Yellow Umbrella has continued to make strong progress towards achieving the outcomes outlined in our Strategic Plan 2025–2028, guided by our three key priorities: Improve Social Outcomes, Collaboration and Sustainability.

Through the expansion of services across Camden, Campbelltown, Wollondilly and Western Sydney, we have strengthened our place-based approach to community development, increasing access to support for children, families, young people, women and vulnerable community members. Our commitment to collaboration has been demonstrated through the development of strategic partnerships, including the joint venture with Camden Council, SSI and Headspace to establish the Narellan Hub, creating a collaborative model of service delivery that improves access, connection and support.

We have continued to invest in workforce development, student learning pathways, governance, compliance, technology and organisational systems to strengthen our capacity to respond to emerging community needs. At the same time, we have pursued new funding opportunities, diversified service delivery and strengthened relationships with education providers, government agencies and community organisations to support long-term sustainability. These achievements reflect our ongoing commitment to creating strong, connected communities where people of all ages and backgrounds are empowered to participate, access opportunities and improve their overall quality of life.

As we move into the next phase of our Strategic Plan, Big Yellow Umbrella remains focused on building organisational resilience, deepening partnerships and ensuring our services continue to deliver meaningful, measurable and lasting outcomes for the communities we serve.

Our Values

- **Human Centred**
- **Innovative**
- **With Integrity**
- **Collaborative**


BIG
YELLOW
umbrella




CERTIFICATE
CERTIFICATE






CERTIFICATE


Welcom

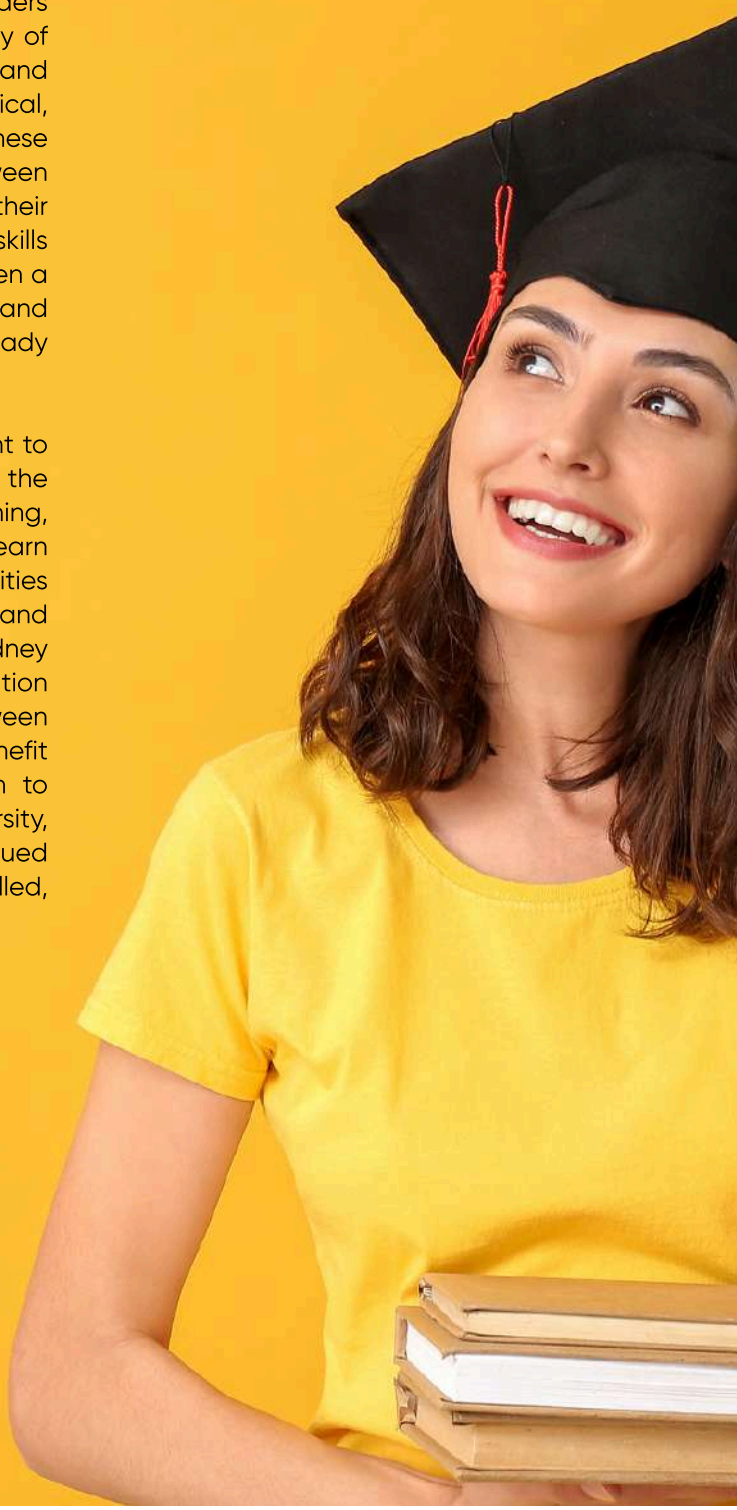


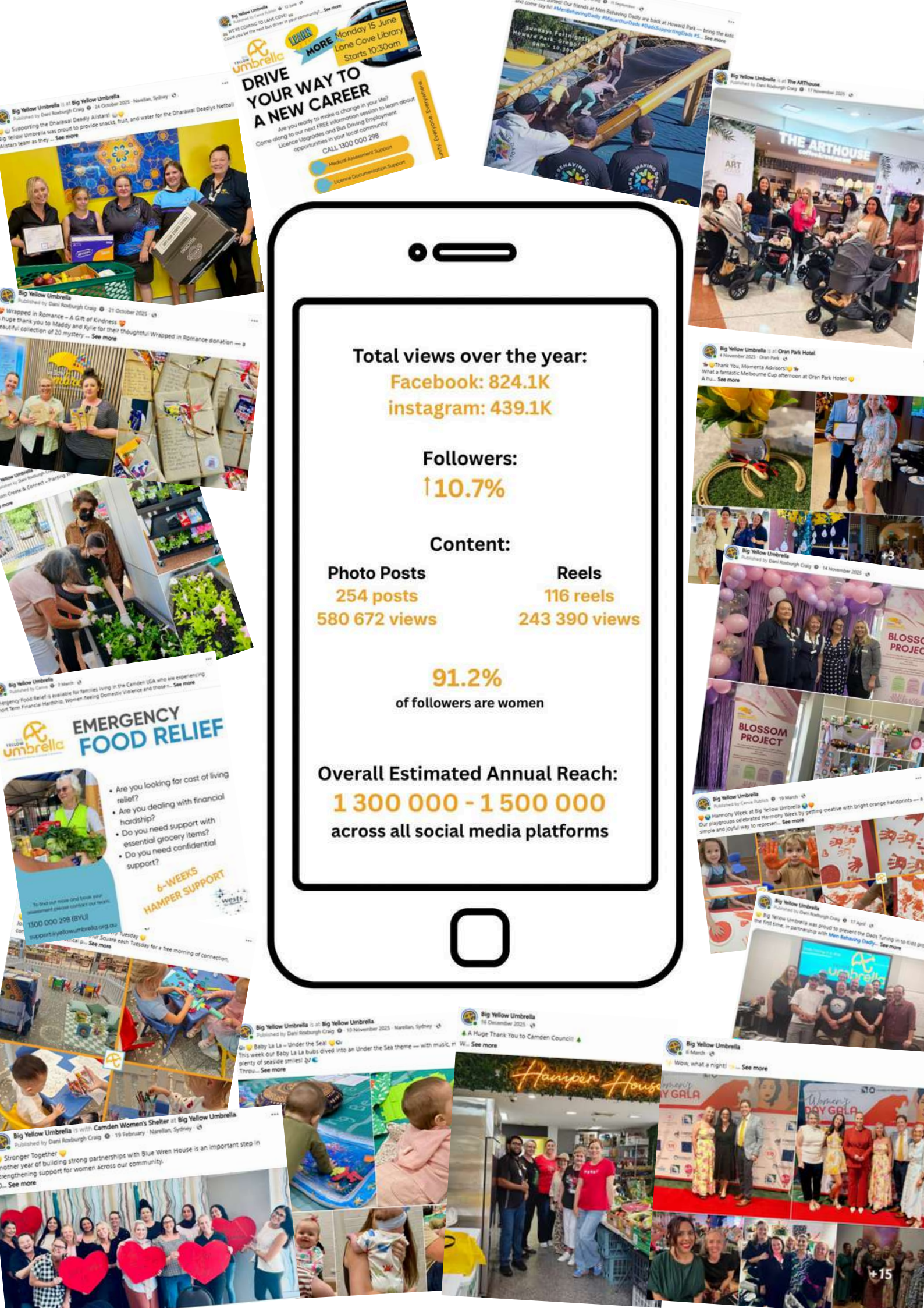


Connecting People, **Opening Pathways**

Big Yellow Umbrella is proud to work alongside education providers including Lead College, Western Sydney University, the University of Wollongong and TAFE NSW to support learning pathways and create meaningful opportunities for students to gain practical, hands-on experience within the community services sector. These partnerships play an important role in bridging the gap between education and employment, allowing students to apply their knowledge, build professional confidence and develop the skills needed to make a real difference in the lives of others. It has been a privilege to support students throughout their placements and witness their growth into capable, compassionate and work-ready professionals who will contribute to the future of our sector.

These partnerships also reflect Big Yellow Umbrella's commitment to strengthening the community services workforce and investing in the next generation of professionals. By providing a welcoming, supportive and inclusive environment, we enable students to learn from experienced practitioners, engage with diverse communities and gain a deeper understanding of the challenges and opportunities facing individuals and families across Western Sydney and the Macarthur region. Through collaboration with our education partners, we continue to build stronger connections between education, community and industry, creating pathways that benefit not only students but also the communities they will go on to support. We are grateful to Lead College, Western Sydney University, the University of Wollongong and TAFE NSW for their continued collaboration and shared commitment to developing skilled, compassionate and community-minded professionals.




DRIVE YOUR WAY TO A NEW CAREER
Monday 15 June
Lane Cove Library
Starts 10:30am
Total views over the year:
Facebook: 824.1K
instagram: 439.1K
Followers:
↑10.7%
Content:
Photo Posts
254 posts
580 672 views
Reels
116 reels
243 390 views
91.2%
of followers are women
Overall Estimated Annual Reach:
1 300 000 - 1 500 000
across all social media platforms
EMERGENCY FOOD RELIEF
6-WEEKS HAMPER SUPPORT
THE ARTHOUSE
BLOSSOM PROJECT
Hamper House

Building Strength, Creating Possibility













The Big Yellow Umbrella Blossom Project demonstrated positive outcomes in supporting women to build confidence, strengthen social connections and improve their overall wellbeing.

Outcome measures highlighted the importance of creating safe, welcoming and inclusive spaces where women could develop new skills, build meaningful relationships and increase their engagement with community services and advocacy supports.

The project contributed to reducing social isolation, improving self-esteem and creating pathways for women to participate more actively in their communities.

This 12-month funded program concluded in December 2025; however its impact continues through the relationships established, the learnings gained and the ongoing demand for connection and creative participation, reflected in the continuation of initiatives such as Create & Connect. Through Camden Council Women's Day gala donation, we have continued to support women and create safe places for them to participate actively in the community.

The project reinforced Big Yellow Umbrella's commitment to empowering women, strengthening community connections and delivering programs that respond to the social and emotional needs of local women.

Congratulations to Dani and Bel on the success of this project.

Connected by Partnerships, **Greater Impact, Together**

No single organisation can meet every need within a community.

Throughout 2025–26, Big Yellow Umbrella worked alongside government agencies, schools, community organisations, health and family services, businesses, funders and community groups to create stronger pathways of support.

These partnerships allowed us to share expertise, reach new communities, respond to emerging needs and connect people with opportunities that would not be possible through one organisation working alone.

Collaboration took many forms — from developing innovative projects with Transport for NSW and delivering parenting initiatives alongside community partners, to working with food rescue organisations to address food insecurity, engaging schools through youth and education programs, and partnering with local businesses and community organisations for major appeals and events.

Our role is not always to provide every service ourselves.
Sometimes our greatest impact comes from making the connection.

CONNECTING COMMUNITY. EVERYONE. EVERYWHERE.

















Practical Support When It Matters Most

As cost-of-living pressures continued to affect households across Macarthur, Big Yellow Umbrella partnered with Wests Group Macarthur for the Winter Appeal, helping strengthen food supplies available through Hamper House during one of the most challenging periods of the year.
Community donations of pantry staples and essential food items provided practical support for individuals and families experiencing food insecurity.
The appeal also helped raise awareness that food insecurity can affect people from many different circumstances and that seeking short-term assistance can be an important step in helping households navigate difficult periods.
The continued support of Wests Group Macarthur and the generosity of the local community strengthened Big Yellow Umbrella's capacity to respond to increasing demand and ensured donated goods were directed where they were most needed.



BUILD & BELONG in Campbelltown

Build & Belong emerged as a new youth initiative designed around a simple idea: meaningful relationships can develop naturally when young people have something practical and purposeful to do together.
Through hands-on activities and collaborative projects, the program creates opportunities for young people to build skills, confidence, friendships and a stronger sense of belonging.
The practical nature of the program provides an alternative engagement pathway for middle years young people who may be less comfortable participating in traditional discussion-based programs.
Looking ahead to 2026–27, Build & Belong will develop further through partnership with Maximising the Middle, strengthening opportunities to engage middle years young people during the important ages of 8-14 years and creating stronger connections between community-based and school-based support.
This partnership represents an exciting next step in developing preventative, relationship-focused approaches that help young people feel connected before challenges escalate.
Proudly facilitated by Bonnie and Inoke.

Special thanks to Amie and Brooke- Maximising the Middle



Bringing Community Together at Christmas in Campbelltown

Big Yellow Umbrella's Christmas Appeal, delivered with the valued support of Wests Group Macarthur, once again brought together community members, businesses and volunteers to support local children and families experiencing hardship.
Gifts donated through the appeal helped ensure that over 1,000 children who may otherwise have gone without were able to experience the excitement and joy of receiving something special at Christmas.
Wests Group Macarthur continued to play an integral role by supporting community gift collection across its venues and helping bring the appeal to life.
The annual wrapping effort also provided an opportunity for volunteers and corporate supporters to work side by side, transforming hundreds of individual donations into gifts ready to be distributed through community organisations and services supporting local families.
The Christmas Appeal continues to demonstrate the generosity of the Macarthur community and the extraordinary impact created when many small acts of giving come together.

Special thanks to Katheryn and Katie, from Wests Group Macarthur, who make the day possible.


New buses
New bus routes
Connecting Western Sydney
NSW
Transport
transportnsw.info

Connecting




PLEASE
DRIVE
SLOWLY





Men Behaving Dadly

The partnership between Big Yellow Umbrella and Men Behaving Dadly reflects a shared commitment to strengthening families, supporting parents and building connected, resilient communities. Through this collaboration, Big Yellow Umbrella seeks to promote positive parenting, encourage fathers to take an active role in their children's lives and create opportunities for meaningful connection between fathers, children and the wider community. By fostering inclusive, supportive environments where fathers can build confidence, develop parenting skills and share experiences, the partnership contributes to improved family relationships, children's wellbeing and stronger community connections. This collaborative approach aligns with Big Yellow Umbrella's commitment to early intervention, child and family support, and reducing social isolation by ensuring families have access to positive relationships, practical support and opportunities to thrive. Members of the group attended weekly sessions of the evidence-based Circle of Security program and learnt about the benefits of fostering secure attachments with their children.



Social Prescribing with the Wollondilly Health Alliance

Big Yellow Umbrella, in partnership with the Wollondilly Health Alliance, delivered a pilot project to strengthen community wellbeing through the Social Prescribing model in Tahmoor. The initiative recognises that good health extends beyond medical care and that social connection, community participation and access to local support services play an important role in improving overall health and quality of life. Through social prescribing, individuals can be connected with local community groups, activities, programs and support services that address social isolation, improve mental wellbeing and encourage greater participation in community life. By bringing together health services, community organisations and local resources, the Wollondilly Health Alliance is helping to build a more connected, inclusive and resilient community where people feel supported, valued and empowered to take positive steps towards their health and wellbeing.

Special thanks to BYU volunteers Carolyn and Michael



NSW Health

The NSW Health Nourishing Project, in partnership with Big Yellow Umbrella, aims to support healthier communities by promoting access to nutritious food, improving food literacy and encouraging positive eating habits for individuals and families. Through a community-focused approach, the project recognises the important connection between nutrition, physical health, mental wellbeing and overall quality of life. Big Yellow Umbrella works to engage with local families and communities, providing opportunities to build knowledge, develop practical skills and strengthen connections with services and resources that support healthy food choices. By working collaboratively with NSW Health and community partners, the initiative helps address barriers to healthy eating, supports food security and empowers individuals and families to make informed choices that contribute to long-term health and wellbeing.
BYU also implemented a healthy eating policy, and we now have a crocheted cake rather than an edible sugary version!




THOMAS REDDALL
HIGH SCHOOL
1991
FOCUSING ON OUR FU


Big Yellow umbrella
DRIVE
YOUR WAY TO
A NEW CAREER
Big Yellow Umbrella provides free, one-on-one support at every stage of the bus driver accreditation process.
We'll support you 1-on-1 to gain your Bus Driver Authority, including:
Medical Assessment Support
Licence Documentation Support
Peer Mentoring
Employment Opportunities
WITH PURPOSE.
A DIFFERENCE.
YOUR FUTURE.
Enquire now
Connecting Community. Everyone. Everywhere.

Community




MACAR
OZ
FUNLAND


Xmas
Tree


WINTER FOOD
APPEAL
THIS JUNE

Hamper House Emergency Food Security Program



Hamper House continued to provide essential food relief for individuals and families experiencing financial hardship and food insecurity across the Macarthur community.
Operating from the Narellan Community Hub, Hamper House provides access to a range of food, including pantry staples, rescued food and fresh produce when available.
Partnerships with organisations including SecondBite, OzHarvest and Rapid Relief Team, together with the support of local businesses, funders, volunteers and community donors, remain essential to the program's operation.
Importantly, Hamper House provides more than food distribution. For many people, it can also be a first point of connection with Big Yellow Umbrella. Where additional needs are identified, individuals and families can be connected with case management, information, referrals and other community services.
As cost-of-living pressures continue, Hamper House remains committed to providing practical assistance in a way that respects dignity, reduces barriers to accessing support and helps people feel connected rather than alone during difficult times.

Growing Connection from the Very Beginning



Baby La La continued to grow during 2025–26 following its successful pilot developed in partnership with Karitane in Campbelltown.
Designed for babies aged 0–12 months and their parents or carers, the five-week music and movement program uses singing, rhythm, instruments, sensory experiences, movement and shared play to support early development while strengthening caregiver-child connection.
Strong community interest continued to demonstrate the need for accessible programs specifically designed for families during a baby's first year.
During 2025–26, Big Yellow Umbrella also strengthened the program behind the scenes by developing a comprehensive facilitator training framework. This supports consistent, intentional delivery and ensures facilitators understand not simply what activities are delivered, but why they are included and how they contribute to early development, attachment and caregiver confidence.
Baby La La demonstrates Big Yellow Umbrella's commitment to developing evidence-informed programs that respond directly to identified community need while creating joyful opportunities for families to learn and connect together.

Dani, Marelyn, Leanne, Simone and Tomeka.

Early Years



Supporting Children, Strengthening Families.
Big Yellow Umbrella's Early Years programs continued to provide welcoming spaces where young children and their parents or carers could play, learn, connect and access support.
Our weekly playgroup model evolved during 2025–26 to reflect the different needs of families accessing each program.
Tuesday Play continued as a supported playgroup, while Playlinks, delivered in partnership with Northcott, provided additional opportunities for inclusive participation and connection.
Our Thursday program transitioned to a community playgroup model, creating a more informal and accessible environment for local families to meet, build friendships and participate in play-based experiences together.
Across these programs, children are supported through developmentally appropriate play, music, movement, creativity and social interaction while parents and carers have opportunities to build connections with other families and community services.
This combination of supported and community-based approaches allows Big Yellow Umbrella to provide different levels of engagement while maintaining a common goal: giving children a positive start and ensuring families feel connected to their community. This year, we expanded our community playgroup and developed a partnership with Men Behaving Dadly to support fathers as they attend park meet-ups

Leanne, Simone, Tomeka, Marelyn and Amy.


AIR


MBD


Love unites us
Love is in the air
Love is Bright

Everyone




TRAINING AED

Connecting Communities Through Safer, Smarter Transport

Big Yellow Umbrella's partnership with Transport for NSW expanded during 2025–26, developing into several complementary initiatives focused on accessibility, education, workforce participation and community engagement.



Opal Card Brokerage

Big Yellow Umbrella continued its role in Opal Card brokerage, helping eligible community members navigate access to public transport support.

For people experiencing financial hardship or other barriers, access to transport can directly affect their ability to attend appointments, access services, participate in education and employment, and remain connected with their community.

Providing this assistance within a trusted community setting helps reduce barriers and connects practical transport support with broader services when required.



School Education Program – Travel Smart: Every Move Counts!

A new interactive school-based transport education program was developed and piloted during the year.

Travel Smart: Every Move Counts! uses practical, activity-based learning to help students understand responsible public transport use, including School Opal Card requirements, bus safety and etiquette, the Student Code of Conduct and active transport.

Interactive activities encourage students to think about how everyday choices affect drivers, passengers and the wider community.

The successful pilot provided a foundation for further development and potential delivery across schools in Camden and Campbelltown.



Cookies & Quench

Cookie & Quench was an initiative focused on creating welcoming, inclusive and supportive environments for community members. Through this collaboration, BYU helped foster positive connections, encourage conversations and strengthen relationships between transport services and the communities they serve. By providing opportunities for engagement in a relaxed and friendly setting, the initiative helped raise awareness of new bus routes in Western Sydney, build trust, improve community connection and support positive experiences for public transport users. This partnership reflects a shared commitment to putting people first, strengthening community relationships and ensuring that local residents feel welcomed, valued and supported. Everyone loved their cookie and popper! We visited local shopping centres and train stations across Western Sydney.




Bus is the biggest public transport mode in NSW
NSW
Transport







Everywhere





Parenting Programs - Campbelltown



Supporting Parents Through Every Stage
Big Yellow Umbrella continued to provide evidence-informed parenting programs designed to strengthen relationships between parents, carers, children and young people.
Circle of Security Parenting supports parents and carers to better understand children's emotional needs and attachment behaviours, helping families build stronger, more secure relationships.
Tuning into Kids and Tuning into Teens focus on emotion coaching, supporting parents to understand and respond to emotions while helping children and adolescents develop emotional regulation and resilience.
During 2025–26, Dads Tuning into Kids was also delivered in partnership with Men Behaving Dadly, creating an opportunity specifically for fathers and male caregivers to strengthen parenting skills, explore emotional connection and learn alongside other dads.
Together, these programs provide support across different stages of family life and reinforce an important principle of Big Yellow Umbrella's work: supporting parents and carers strengthens outcomes for children and the whole family.

Parent Peer Support – Campbelltown



Parent Peer Support continued at Macarthur Square, taking community connection and support beyond traditional service settings and into a place families already visit as part of their everyday lives.
The informal outreach model provides parents and carers with an approachable opportunity to stop, talk, ask questions and connect with information or services without needing to make a formal appointment.
For some families, a simple conversation may be all that is needed. For others, it can become the first step toward accessing further support.
By creating visible, approachable points of connection within the community, Parent Peer Support helps reduce barriers to help-seeking and reinforces the importance of meeting families where they are.

Bus Driver Recruitment Program



Big Yellow Umbrella recently commenced supporting Transport for NSW with community-based recruitment initiatives designed to connect potential applicants with opportunities within the bus industry.
The program creates a structured pathway from community engagement and initial enquiry through eligibility screening and progression toward recruitment opportunities.
By taking recruitment directly into communities and working through trusted community networks, the initiative aims to reach people who may not otherwise engage with traditional recruitment channels.
Collaboration between government and community organisations can make transport initiatives more accessible, practical and connected to the people they are designed to support.



Youth Drop-In - Julia Reserve

A Place to Connect

Big Yellow Umbrella continued its presence at Julia Reserve Youth Precinct, providing young people with a welcoming and accessible place to connect with youth workers and participate in informal activities.

The drop-in model allows relationships to develop naturally. Young people can engage at their own pace – whether they come to spend time with friends, participate in an activity, seek advice or simply have a safe place to be.

Having consistent youth workers present creates opportunities to identify emerging needs early and, where appropriate, connect young people with case management, programs or other support services.

Youth Drop-In remains an important part of Big Yellow Umbrella's approach to youth engagement: meeting young people where they are and building relationships before expecting them to engage with formal support.



Love Bites

Building Respectful Relationships

Big Yellow Umbrella supported the facilitation of Love Bites, an evidence-informed respectful relationships education program for young people.

The program provides a structured environment for young people to explore healthy and unhealthy relationships, respectful communication, consent, gender-based violence and the importance of seeking support.

Rather than simply providing information, Love Bites encourages discussion, reflection and creative expression, helping young people consider how attitudes and behaviours influence relationships.

Facilitating programs such as Love Bites forms part of Big Yellow Umbrella's broader commitment to early intervention and prevention, supporting young people with knowledge and skills that contribute to safer relationships and healthier communities.

Love Bites is delivered across Camden, Campbelltown and Wollondilly.



Case Management

Individual Support, Practical Pathways

Big Yellow Umbrella's Case Management & Connect service continued to provide individualised support for children, young people and families experiencing challenges that require more targeted assistance.

Case management recognises that people rarely experience issues in isolation. Financial hardship, housing instability, family relationships, wellbeing, education, employment and social isolation can intersect and create complex barriers.

Our approach begins by listening to what matters to the individual or family, identifying strengths and priorities, and working collaboratively to develop practical next steps.

Support may include advocacy, referrals, assistance navigating services and connection with other Big Yellow Umbrella programs and community resources.

The integration of case management across our broader service network means people may enter Big Yellow Umbrella through many different doors – a playgroup, youth program, Hamper House, community event or another service – and be connected with additional support when needed.

Case Management is delivered across Camden and Campbelltown.

Treasurer's Report

It is my pleasure to present the Treasurer's Report for the financial year ended 30 June 2026.

During the year, Big Yellow Umbrella continued to operate in a challenging environment for the community and not-for-profit sector, with increasing operating costs, workforce pressures and changes across government-funded programs. Despite these challenges, the organisation maintained a strong focus on responsible financial management while continuing to deliver services and programs that respond to the needs of our community.

Financial Performance

For the year ended 30 June 2026, the organisation recorded total income of $1,123,133, compared with $915,368 in the previous financial year. Total expenditure was $990,928, resulting in a surplus of $132,205 for the year.

Income was derived from a range of sources, including service delivery, government grants and funded programs, fundraising, donations, interest, and other operating income. Maintaining a diverse funding base continues to be important in reducing reliance on any single source of income and supporting the organisation's longer-term sustainability.

Our major areas of expenditure continued to be employee and service delivery costs, reflecting the organisation's commitment to maintaining a skilled workforce and directing resources towards frontline services and community programs.

Financial Position

At 30 June 2026, the organisation held total assets of $1,067,980 and total liabilities of $441,205, resulting in net assets of $626,775.

The organisation continues to carefully manage its cash flow, financial commitments and reserves to ensure it can meet its obligations while responding to emerging community needs and funding opportunities.

Where funding is received for specific projects or programs, these funds are monitored separately to ensure they are used in accordance with funding agreements and acquittal requirements.

Investment in Our Community

Throughout the year, financial resources were directed towards the delivery and development of services that support our community.

The organisation also continued to invest in its people, systems, governance and infrastructure. These investments are essential to maintaining service quality, meeting regulatory and contractual obligations, managing risk and ensuring the organisation remains sustainable into the future.

Financial Governance

The Board maintains oversight of the organisation's financial performance through regular financial reporting, budget monitoring and review of financial risks.

Management and the Board continue to review expenditure, cash flow, funding commitments and financial performance throughout the year. Appropriate internal financial controls,

delegations and approval processes are maintained to support accountability and safeguard the organisation's resources.

The organisation's annual financial statements have been independently audited by SDJA. The audit resulted in an unqualified audit opinion.

Looking Ahead

The coming financial year will continue to present both opportunities and challenges. Changes within the community services sectors, increasing employment and operating costs, and competition for government and philanthropic funding will require careful financial management.

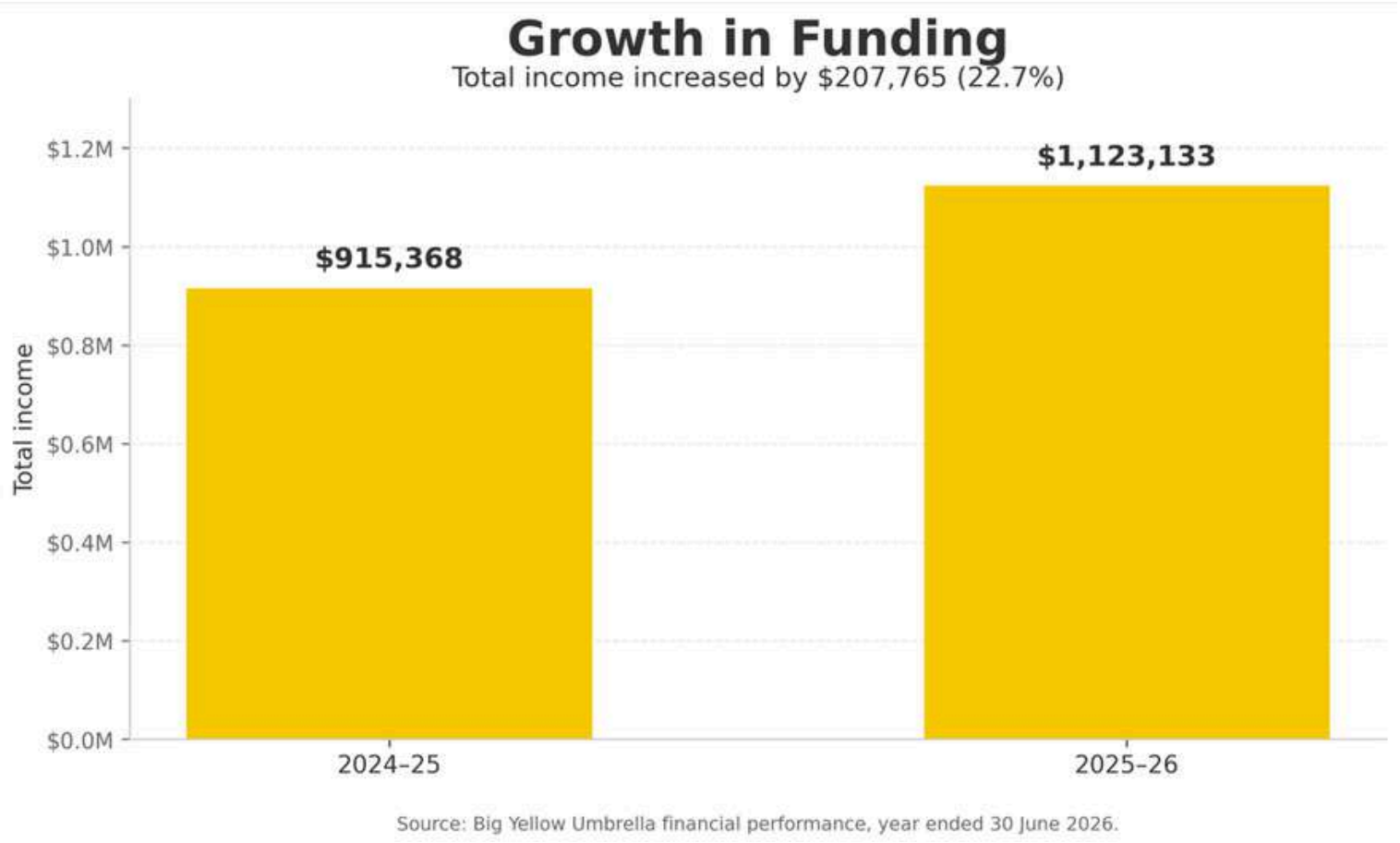
The Board will continue to focus on maintaining appropriate reserves, diversifying revenue, managing costs responsibly and investing in programs and services that deliver meaningful community benefit.

On behalf of the Board, I acknowledge the work of our management and finance teams in maintaining sound financial management throughout the year. I also thank our funding partners, donors, supporters and community for their continued confidence in the organisation.



Stephanie Cusack
Treasurer

Creating Sustainability



Source: Big Yellow Umbrella financial performance, year ended 30 June 2026.

Audited Statements

Big Yellow Umbrella Incorporated

ABN 87 386 345 743

Financial Statements
For the Year Ended 30 June 2026

Big Yellow Umbrella Incorporated
Statement of Profit or Loss and Other Comprehensive Income
For the Financial Year Ended 30 June 2026

	Notes	2026 $	2025 $
Revenue			
Revenue from contracts with customers	4	1,067,127	861,162
Other income	5	56,006	54,206
Total revenue		**1,123,133**	**915,368**
Expenses			
Administration and other operating costs		(169,595)	(137,164)
Depreciation		(22,870)	(12,955)
Employee benefits		(652,954)	(679,037)
Finance costs		-	(141)
Lease payments for short-term/low-value leases		(42,097)	(35,785)
Marketing		(13,189)	(10,539)
Program costs		(90,223)	(45,052)
Total expenses		**(990,928)**	**(920,673)**
Surplus/(deficit) before income tax		**132,205**	**(5,305)**
Income tax expense		-	-
Surplus/(deficit) for the year		**132,205**	**(5,305)**
Other comprehensive income		-	-
Total comprehensive income/(loss)		**132,205**	**(5,305)**

The accompanying notes form part of these financial statements.

Big Yellow Umbrella Incorporated
Statement of Financial Position
As at 30 June 2026

	Notes	2026 $	2025 $
Assets			
Current			
Cash and cash equivalents	6	909,696	905,220
Trade and other receivables	7	41,974	-
Other assets	8	52,146	24,812
Current assets		**1,003,816**	**930,032**
Non-current			
Property, plant and equipment	9	64,164	86,216
Non-current assets		**64,164**	**86,216**
Total assets		**1,067,980**	**1,016,248**
Liabilities			
Current			
Trade and other payables	10	85,643	81,334
Provisions	11	57,712	58,476
Contract liabilities	12	269,909	352,726
Current liabilities		**413,264**	**492,536**
Non-current			
Provisions	11	27,941	29,142
Non-current liabilities		**27,941**	**29,142**
Total liabilities		**441,205**	**521,678**
Net assets		**626,775**	**494,570**
Equity			
Accumulated funds		626,775	494,570
Total equity		**626,775**	**494,570**

The accompanying notes form part of these financial statements.

Big Yellow Umbrella Incorporated
Statement of Changes in Equity
For the Financial Year Ended 30 June 2026

	Notes	Reserves $	Accumulated Funds $	Total Equity $
Balance at 1 July 2024		6,364	493,511	**499,875**
Deficit for the year		-	(5,305)	**(5,305)**
Other comprehensive income		-	-	-
Total comprehensive loss		-	(5,305)	**(5,305)**
Transfer (from)/to reserves		(6,364)	6,364	-
Balance at 30 June 2025		-	494,570	**494,570**
Balance at 1 July 2025		-	494,570	**494,570**
Surplus for the year		-	132,205	**132,205**
Other comprehensive income		-	-	-
Total comprehensive income		-	132,205	**132,205**
Balance at 30 June 2026		-	626,775	**626,775**

The accompanying notes form part of these financial statements.

Big Yellow Umbrella Incorporated
Statement of Cash Flows
For the Financial Year Ended 30 June 2026

	Notes	2026 $	2025 $
Cash flows from operating activities			
Receipts from grants, members and others		1,049,299	1,315,916
Receipts from donations and fundraising		34,991	14,738
Payments to suppliers and employees		(1,100,011)	(998,897)
Interest received		21,015	38,103
Net cash provided by operating activities		**5,294**	**369,860**
Cash flows from investing activities			
Payments for property, plant and equipment		(818)	(82,056)
Net cash used in investing activities		**(818)**	**(82,056)**
Cash flows from financing activities		-	-
Net cash provided by financing activities		-	-
Net change in cash and cash equivalents		4,476	287,804
Cash and cash equivalents at beginning of financial year		905,220	617,416
Cash and cash equivalents at end of financial year	6	**909,696**	**905,220**

The accompanying notes form part of these financial statements.

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

1. General information

The financial statements cover Big Yellow Umbrella Incorporated, an entity incorporated under the *Associations Incorporation Act 2009* (NSW) and domiciled in Australia. The entity is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards and a registered charity under the *Australian Charities and Not-for-profits Commission Act 2012*.

The principal activity of the entity is to foster a community that thrives on inclusivity, sustainability, and innovation. Their vision is to create strong and connected communities, where people of all ages and backgrounds are empowered to actively participate in community, whilst reducing social isolation, and improving overall quality of life.

Principal place of business is 16-24 Queen Street, Narellan, NSW, 2567.

The financial report was authorised for issue by the Board on 24 September 2026.

2. Changes in accounting policies

New and revised standards that are effective for these financial statements
A number of revised standards became effective for the first time to annual periods beginning on or after 1 July 2025. The adoption of these revised accounting standards has not had a material impact on the entity's financial statements.

Accounting Standards issued but not yet effective and not been adopted early by the entity
A number of new and revised standards have been issued but are not yet effective and have not been adopted early by the entity. The Board is currently assessing the impact such standards will have on the entity.

3. Summary of material accounting policy information

Financial reporting framework
The general purpose financial statements of the entity have been prepared in accordance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Statement of compliance
The general purpose financial statements of the entity have been prepared in accordance with Australian Accounting Standards – Simplified Disclosures and other authoritative pronouncements of the Australian Accounting Standards Board.

Basis of preparation
The financial statements are presented in Australian Dollars ($), which is also the functional currency of the entity.

The material accounting policy information that has been adopted in the preparation of this report is as follows:

Revenue from contracts with customers
Revenue is recognised on a basis that reflects the transfer of promised goods or services to customers at an amount that reflects the consideration the entity expects to receive in exchange for those goods or services.

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

Revenue is recognised by applying a five-step model as follows:
1. Identify the contract with the customer
2. Identify the performance obligations
3. Determine the transaction price
4. Allocate the transaction price to the performance obligations
5. Recognise revenue as and when control of the performance obligations is transferred

Income tax
No provision for income tax has been raised as the entity is exempt from income tax as a registered charity under the *Australian Charities and Not-for-profits Commission Act 2012*.

Trade and other receivables
Trade receivables are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less any allowance for expected losses. Trade receivables are generally due for settlement within 30 days.

Property, plant and equipment
Depreciation
The depreciable amount of all fixed assets is depreciated over the asset's useful life to the entity, commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Classes of fixed assets	Depreciation rates
Motor vehicles	8 – 20%
Plant and equipment	20%

Trade and other payables
These amounts represent liabilities for goods and services provided to the entity prior to the end of the financial year and which are unpaid. Due to the short-term nature, they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

Liabilities relating to contracts with customers
Contract liabilities
A contract liability is recognised if a payment is received or a payment is due (whichever is earlier) from a customer before the grant conditions are fulfilled. Contract liabilities include deferred income. Contract liabilities are recognised as revenue when the entity performs under the contract (i.e. fulfils conditions of the grant).

Significant judgement in applying accounting policies
When preparing the financial statements, management and/or the Board undertakes a number of judgements, estimates and assumptions about the recognition and measurement of assets, liabilities, income and expenses.

Estimation uncertainty
Information about estimates and assumptions that have the most significant effect on recognition and measurement of assets, liabilities, income and expenses is provided below. Actual results may be substantially different.

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

Receivables
The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An allowance for expected losses is included, where applicable, based on historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment. The allowance for expected losses is based on the best information at the reporting date.

Useful lives of depreciable assets
Management and/or the Board reviews its estimate of the useful lives of depreciable assets at each reporting date, based on the expected utility of the assets. Uncertainties in these estimates relate to technical obsolescence that may change the utility of certain depreciable assets.

Long service leave
The liability for long service leave is recognised and measured at the present value of the estimated cash flows to be made in respect of all employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increases through promotion and inflation have been taken into account.

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

	2026 $	2025 $
4. Revenue from contracts with customers		
Revenue recognised over time		
Grants income	1,059,207	856,997
Programs and other services	7,893	3,792
Membership fees	27	373
	1,067,127	**861,162**

How the entity recognises revenue

Grants

If conditions are attached to a grant, revenue is recognised when the entity satisfies those conditions.

Programs and other services

Revenue relating to programs and other services is recognised over the period in which the service is provided.

Membership fees

Membership fees are recognised over the period of membership.

5. Other income		
Donations and fundraising	34,991	14,738
Interest income	21,015	25,603
Other income	-	13,865
	56,006	**54,206**
6. Cash and cash equivalents		
Cash on hand	44	42
Cash at bank	454,430	468,045
Short-term deposits	455,222	437,133
	909,696	**905,220**
7. Trade and other receivables		
Current		
Trade receivables	41,724	-
Deposits and bonds	250	-
	41,974	**-**
8. Other assets		
Current		
Prepayments	52,146	24,812
	52,146	**24,812**

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

	2026 $	2025 $
9. Property, plant and equipment		
Motor vehicles at cost	28,182	37,881
Motor vehicles accumulated depreciation	(24,457)	(28,520)
	3,725	9,361
Furniture and fixtures at cost	64,271	63,453
Furniture and fixtures accumulated depreciation	(17,646)	(4,911)
	46,625	58,542
Computers at cost	37,301	37,301
Computers accumulated depreciation	(23,487)	(18,988)
	13,814	18,313
Total property, plant and equipment	**64,164**	**86,216**

	Motor Vehicles $	Furniture & Fixtures $	Computers $	Total $
Net carrying amount 1 July 2025	9,361	58,542	18,313	**86,216**
Additions	-	818	-	**818**
Disposals	-	-	-	-
Depreciation	(5,636)	(12,735)	(4,499)	**(22,870)**
Net carrying amount 30 June 2026	3,725	46,625	13,814	**64,164**

	2026 $	2025 $
10. Trade and other payables		
Current		
Trade payables	16,623	25,721
Accrued expenses	42,582	21,813
Net GST payable	26,438	33,800
	85,643	**81,334**
11. Provisions		
Current		
Provision for employee benefits	57,712	58,476
	57,712	**58,476**

Big Yellow Umbrella Incorporated
Notes to the Financial Statements
For the Financial Year Ended 30 June 2026

	2026 $	2025 $
11. Provisions (continued)		
Non-current		
Provision for employee benefits	27,941	29,142
	27,941	**29,142**
12. Contract liabilities		
Current		
Contract liabilities - deferred grant funding	269,909	352,726
	269,909	**352,726**

13. Related parties

The entity's related parties include its key management personnel and related entities. Unless otherwise stated, no related party transactions incorporate special terms and conditions and no guarantees were given or received. Outstanding balances are usually settled in cash.

Key management personnel compensation		
Total key management personnel compensation	160,049	209,300

14. Remuneration of auditor

SDJA		
Audit of financial report	9,300	6,200
Assistance with financial report preparation	2,500	1,700
	11,800	**7,900**

15. Commitments

The entity had no material unrecognised contractual commitments as at 30 June 2026 (2025: None).

16. Contingent liabilities

The entity had no contingent liabilities as at 30 June 2026 (2025: None).

17. Subsequent events

No adjusting or significant non-adjusting events have occurred between 30 June 2026 and the date of authorisation of these accounts.

Big Yellow Umbrella Incorporated
Responsible Persons' Declaration
For the Financial Year Ended 30 June 2026

The Responsible Persons declare that in their opinion:

a) the financial statements and notes are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

   i) giving a true and fair view of the registered entity's financial position as at 30 June 2026 and of its performance for the year then ended; and

   ii) complying with Australian Accounting Standards – Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Regulations 2022*; and

b) there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

William McCormack
Chairperson
24 September 2026

Stephanie Cusack
Treasurer
24 September 2026

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Big Yellow Umbrella Incorporated
Auditor's Independence Declaration to the Board of Big Yellow Umbrella Incorporated
For the Financial Year Ended 30 June 2026

In accordance with the requirements of section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012*, as lead auditor for the audit of Big Yellow Umbrella Incorporated for the year ended 30 June 2026, I declare that, to the best of my knowledge and belief, there have been:

a) No contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and

b) No contraventions of any applicable code of professional conduct in relation to the audit.

SDJA

SDJA

Juanelle Portelli
Associate Director
24 September 2026
Sydney, New South Wales

Liability limited by a scheme approved under Professional Standards Legislation

SDJA Audit Specialists

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Big Yellow Umbrella Incorporated
Independent Auditor's Report to the Members of Big Yellow Umbrella Incorporated
For the Financial Year Ended 30 June 2026

Opinion
We have audited the financial report of Big Yellow Umbrella Incorporated (the registered entity), which comprises the statement of financial position as at 30 June 2026, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and the notes to the financial statements, including a summary of material accounting policy information, and the responsible persons' declaration.

In our opinion, the financial report of Big Yellow Umbrella Incorporated has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act), including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2026 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion
We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Responsible Persons for the Financial Report
The responsible persons of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards – Simplified Disclosures and the ACNC Act, and for such internal control as the responsible persons determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible persons either intend to liquidate the registered entity or to cease operations or have no realistic alternative but to do so.

The responsible persons are responsible for overseeing the registered entity's financial reporting process.

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Big Yellow Umbrella Incorporated
Independent Auditor's Report to the Members of Big Yellow Umbrella Incorporated
For the Financial Year Ended 30 June 2026

Auditor's Responsibilities for the Audit of the Financial Report
Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for audit of the financial report is located at the Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/. This description forms part of our auditor's report.

SDJA

SDJA

Juanelle Portelli
Associate Director
24 September 2026
Sydney, New South Wales

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